

SECURE ID & CREMATION AUTHORIZATION FORM

125 Bullet Hill Road North, Southbury, CT 06488 • 203.263.2146 • southbury.ct.petpassages.com



Pet ID# _____ Please read the terms and conditions (reverse side of this document) before completing and signing this document. **Pet Passages**® uses the exclusive **SecurePassages**™ pet tracking system. From the time of the initial transfer of your pet into our care, we will attach our pre-numbered **SecurePassages**™ pet tracking disk to your pet. When you receive your pet's urn, the same tracking disk will be attached ensuring you the peace of mind that you have received your pet's cremated remains.

STEP 1: Owner/Pet Information

Owner/Authorizing Agent: _____ Pet's Name: _____
Address: _____ City/State/Zip: _____
Phone: _____ Email: _____
Species: (Circle One) Dog Cat Other: _____ Weight: _____ Gender: (Circle One) Male Female
Breed: _____
Veterinary Hospital: _____

STEP 2: Notes

STEP 3: Private Viewing and Witness of Cremation

Pet Passages® has an appropriate "pet friendly" facility for the pet owner and family (both human and pet) to see their pet companion and say their final good-byes prior to the cremation. If the family desires, they can also be present for the cremation process. Our facility for saying goodbye and our crematory is located at 125 Bullet Hill Road North, Southbury, CT 06488. Please indicate below your desire to either see your pet prior to cremation or be present for the cremation. We will contact you to schedule.

Opportunity to Say Goodbye (circle one) YES NO **In-Person Witness of the Cremation** (circle one) YES NO **Video Witness of the Cremation** (circle one) YES NO

STEP 4: Cremation Authorization & Unclaimed Cremated Remains Policy

I/We _____ (print name) represent that I/We have the right to authorize the cremation of the Pet's remains and warrant that I/We are the

Owner or an Agent of the Owner. I/We have read and understand the description of the different available cremation processes describe on the Terms and Conditions for Secure ID & Cremation Authorization document (reverse side of this document). By initialing the cremation option below, I/We authorize the following cremation by Pet Passages®:

Private Cremation: _____ Semi-Private Cremation: _____ Communal Cremation: _____

I/We have read, understand and agree with the terms and service of both this document and the Terms and Conditions for Secure ID & Cremation Authorization document. Furthermore, I/We understand and acknowledge that if my pet's cremated remains go unclaimed for a period of 90 days after the cremation, they may be disposed of in a dignified and non-recoverable manner: (such as scattering).

I/We agree to release and indemnify and hold harmless the Veterinarian, the Crematory, their successors, officers, share holders, directors, affiliates, agents and employees, from any and all liability, claims, cost or expense arising from and related to the handling, cremation and release as consistent with the directions, declarations, representations, authorizations and agreements described herein. The obligations of Pet Passages® shall be limited to the cremation of the pet as specified and authorized herein. No warranties, expressed or implied, are made and damages, if any, shall be limited to the amount of the cremation fee paid to Pet Passages®.

Signature(s): _____

STEP 5: Service Selection and Itemization

1) Cremation Option	\$ _____	5) Delivery Option (see service options sheet)	\$ _____
2) Fur Clipping	\$ _____	6) Other	\$ _____
3) Clay Paw Print	\$ _____	7) Tax	\$ _____
4) Private Viewing	\$ _____	TOTAL DUE	\$ _____

PICK-UP & RETURN INFORMATION (completed by **Pet Passages**® Staff)

Date/Time of Pick-Up: _____ Initials Signature of Owner/Veterinarian: _____

Date/Time of Urn Delivery: _____ Initials Signature of Recipient: _____

Date/Time of Urn Delivery: _____ Initials Signature of Recipient: _____

White: **Pet Passages**®

Yellow: Recipient of pet's cremains

Pink: Veterinarian

TERMS AND CONDITIONS FOR SECURE ID & CREMATION AUTHORIZATION

The Secure ID and Cremation Authorization Form (on front of document) is required to be completed and signed prior to the cremation of your pet.

CREMATION IS AN IRREVERSIBLE AND FINAL PROCESS. It is important that you understand the cremation process and that there are different options available. Please see below for cremation options and/or "A Guide to Planning Ahead" for detailed information. We would like you to fully understand the information provided in this document before signing the Secure ID & Cremation Authorization Form. We are available to answer any questions you may have.

CREMATION PROCESS

The pet is placed in the cremation chamber by the crematory staff, and using a suitable fuel that will create intense heat and flame (1400 – 1800 degrees Fahrenheit) the body of the pet is reduced to basic compounds (calcium compounds). During the cremation process, it may be necessary to open the cremation chamber and reposition the remains of the animal in order to facilitate a complete and thorough cremation. Upon completion of the cremation, all substances are consumed or driven off, except bone fragments (calcium compounds) and metal other non-combustible materials, as the temperature is not sufficient to consume them. Due to the nature of the cremation process, any possessions or materials, such as collars, tags or microchips that are left with the animal and not removed prior to cremation may be destroyed or if not destroyed, will be disposed of by the Crematory in a non-recoverable manner. The Authorizing Agent understands that arrangements must be made to remove any such personal possessions or materials prior to the time that the animal is transported to the Crematory.

Following a cooling period, the cremated remains shall be recovered by manual means, such as brushing, and industry-specific mechanical means, such as vacuuming, in order to retrieve the cremated remains from the cremation chamber. Although the Crematory will make a reasonable and prudent effort to remove all of the cremated remains from the cremation chamber, some dust and other residue from the process will be left behind. Depending on the cremation option, there may or may not be more commingling/mixing of cremated remains. Active commingling can occur between animals during the cremation and/or retrieval process when multiple animals are cremated together in the same chamber. This type of commingling can be minimized with effective partitioning but it is impossible to assert that it can be eliminated entirely. Active commingling cannot, by definition, occur with a private cremation. However, while every effort will be made to avoid commingling, inadvertent or incidental commingling of minute particles of cremated remains from the residues of previous cremations is possible no matter what type of cremation option selected. The Authorizing Agent understands and accepts that some incidental commingling is possible under any cremation option.

After the cremated remains are removed from the cremation chamber, the calcium compounds often will contain recognizable bone fragments. Unless otherwise specified, after the calcium compounds have been separated from the other non-combustible material, they will be mechanically processed, pulverized. The process of crushing or grinding may cause incidental commingling of the remains with the residue from the processing of previously cremated remains. These granulated particles of unidentifiable dimensions, which are virtually unrecognizable as animal remains, will then be placed into a designated container based on the type of cremation identified on the front of this document (Private, Semi-Private or Communal).

CREMATION OPTIONS

A PRIVATE CREMATION is a cremation procedure during which only one animal's body is present in the cremation chamber during the cremation process and the cremated remains of that pet are to be returned to its owner.

A SEMI-PRIVATE CREMATION is a cremation procedure during which more than one animal's body is present in the cremation chamber and cremated at the same time utilizing our Pet Passages stainless steel partitioning system. This system keeps pets completely separate from one another, never touching. The cremated remains of each specific pet are then returned to its owner. This is what most pet cremation providers call an individual cremation, while some cremation providers may even call it a private cremation. Due to a number of factors and by virtue of multiple pets being cremated at the same time, active commingling of cremated remains can occur.

A COMMUNAL CREMATION is a cremation procedure where multiple pets are cremated together without any form of separation. These commingled cremated remains are not returned to the owners.

WITNESSING

Witnessing a cremation can be an emotional experience. Witnesses are assuming the risks involved and fully release the Crematory from any liability. To the extent permitted by the Crematory, the persons identified on a Cremation Witness Acknowledgment Form are authorized to be present prior to and during the cremation of the animal's remains and during the removal of the cremated remains from the cremation chamber. Witnessing of any aspect of the cremation and processing procedure shall be in compliance with all applicable law and any safety regulations. If you desire witnesses, you must list the witness names, and all witnesses must sign an additional Cremation Witness Acknowledgment Form.

FINAL DISPOSITION OF CREMATED REMAINS

Following the cremation, the Owner/Authorizing Agent directs the Crematory to undertake the actions that the Owner/Authorizing Agent sets forth with regards to the release or disposition of cremated remains. Cremated remains shall only be released and/or delivered, or disposed of by the Crematory in a dignified manner, in accordance with the law, and with expressed oral or written consent of the Owner/Authorizing Agent. The Owner/Authorizing Agent understands that if no arrangements for the final disposition of the cremated remains have been made within 90 days after the cremation or if the Owner/Authorizing Agent has not taken delivery of or caused the delivery of the cremated remains, or in the event the arrangements of the final disposition have not been carried out within the 90 day period because of the inaction of a party other than the Crematory or Veterinarian, then the Crematory or Veterinarian may dispose of the cremated remains in any dignified manner, including scattering.